

\* 4 New A/C Units.



**Hays Cooling & Heating LLC.**

*It pays to call Hays*

**Date:** 1/17/2019 **Contract #** 57310454  
**Name:** Anderson, Julie **623-680-8527**  
**Phone:** 480-584-7171 **Email:** realagentaz@yahoo.com **Consultant** Bill Schwegman  
**Address:** 2331 E Pueblo Ave **City:** Phoenix **State:** AZ **Zip:** 85040

EQUIPMENT:	SEER	EER	HSPF	AHRI	A/C - H/P	FURNACE -A/H	COIL	LOCATION
TRANE XR14c	15.00	12.00	8.00	7501834	4WCC4024A1			ROOF
CONTROL	QTY:	4	MODEL NUMBER	HONEYWELL T-6 PROG				

**Hays Cooling & Heating To Furnish and Install:**  
 \*\*\*\* QTY-4 SAME SYSTEMS \*\*\*\*  
**TRANE XR14c 2 TON PACKAGE HEATPUMP SYSTEMS**  
 \*\*\* INCLUDES: CUT-IN NEW 20X20 RETURN IN EACH UNIT \*\*\*  
 \*\*\*\* TO BE INSTALLED THURSDAY 1/24/2019 \*\*\*\*

**ANY DRYWALL REPAIR REQUIRED TO PERFORM INSTALL OF EQUIPMENT TO BE PAID BY HOMEOWNER; CUSTOMER INITIAL \_\_\_\_\_**

- |                                                                |                                                                        |                                                                                  |
|----------------------------------------------------------------|------------------------------------------------------------------------|----------------------------------------------------------------------------------|
| <input type="checkbox"/> 4" Filter Base                        | <input checked="" type="checkbox"/> New Fused Disconnect Box           | <input type="checkbox"/> New Flue vent piping                                    |
| <input type="checkbox"/> Air Scrubber Plus                     | <input checked="" type="checkbox"/> New Electrical Whip                | <input type="checkbox"/> Condensate Pump With Safety Switch                      |
| <input type="checkbox"/> Trane Clean Effects                   | <input type="checkbox"/> New Outdoor Equip. Pad                        | <input type="checkbox"/> Condensate Safety Switch                                |
| <input type="checkbox"/> Air Cleaners / Filters                | <input type="checkbox"/> New Vibration Isolation Pads                  | <input type="checkbox"/> New Secondary Structural Drain Pan                      |
| <input checked="" type="checkbox"/> Bar Type Filter Grill      | <input type="checkbox"/> Install Refrig. Filter Driers                 | <input type="checkbox"/> Hang Unit with Unistrut and All Thread Rod              |
| <input type="checkbox"/> Surge Protector                       | <input type="checkbox"/> New Custom Supply Plenum                      | <input checked="" type="checkbox"/> Crane Service                                |
| <input type="checkbox"/> Wifi Capable Thermostat               | <input type="checkbox"/> New Custom Return Plenum                      | <input type="checkbox"/> Nitrogen Leak Test                                      |
| <input checked="" type="checkbox"/> Digital Programable T-Stat | <input type="checkbox"/> New Custom Transition                         | <input checked="" type="checkbox"/> Meet all Existing Local & Sate Codes         |
| <input type="checkbox"/> Digital Non Programable               | <input type="checkbox"/> New S/A Ducts                                 | <input checked="" type="checkbox"/> Charge to Manufacturers Specifications       |
| <input checked="" type="checkbox"/> New Thermostat Wire        | <input checked="" type="checkbox"/> 14" New R/A Ducts                  | <input checked="" type="checkbox"/> Remove & Recycle Existing Equipment          |
| <input checked="" type="checkbox"/> Roof Jack                  | <input checked="" type="checkbox"/> Custom Insulated Sheet Metal Elbow | <input checked="" type="checkbox"/> Clean Work Area to Customers Satisfaction    |
| <input type="checkbox"/> New Refrigerant Lines                 | <input checked="" type="checkbox"/> Custom Equipment Stand             | <input checked="" type="checkbox"/> Complete Start up & Test                     |
| <input type="checkbox"/> Refrigerant Line Cover                | <input type="checkbox"/> Gas Flex Connector and Shut off Valve         | <input checked="" type="checkbox"/> Post Installation Quality Control Inspection |

**WARRANTIES:**

10	Year Compressor
10	Year Parts
10	Year Coil
2	Year Labor
Hays Lifetime Workmanship Warranty	

**Customer Notes:**  
 PAID BY CHECK # 5150

ONE Year Maintenance	Included
Total Qty-4 System Price	\$19,600.00
<b>Total Investment</b>	<b>\$19,600.00</b>
Rebates/Incentives	
TOTAL INSTALLED 4 SYSTEM PRICE	\$19,600.00
Down Payment	\$0.00
Balance Due upon Completion	\$19,600.00

*I accept the proposal and the specifications and conditions above. You are here by authorized to perform work as specified. It is agreed and understood by the parties that all the equipment which is sold pursuant hereto shall not become fixtures or part of the real estate where they are placed under payment in full and received. I have authority to order the work as outlined above. I agree to pay all cost and reasonable attorney's fees if the proposal is placed in the hands of an attorney for collections. A service charge of 1.5 % per month, 18% per year, will be added to accounts over 30 days past due. In the event collecting this becomes necessary, the customer agrees to pay all collection fees, attorney's fees, court fee and legal interest of past due account. The heating and air system Hays proposes to install in your home has been sized and engineered to provide an acceptable temperature and humidity level in your home. The basis we use to properly engineer comfort system's is according to the industry standard, a code called the "manual J". Per this code, the criteria used to size your cooling is based upon an out door temperature of 108 degrees and an indoor temperatures of 78 degrees. Hays is not responsible for existing ductwork performance. This proposal excudes: electrical, plumbing, painting, coring, trenching, filling, special carpentry provisions, roofing & drywall repairs unless otherwise not*

**Homeowner Authorization**  
  
 Date 1/17/19.

**Company Authorization**  
 \_\_\_\_\_  
 Date \_\_\_\_\_



## Lawson Family Plumbing, Inc.

(480) 584-7171  
Realagentaz@yahoo.com

INVOICE	#213182-1
SERVICE DATE	Sep 19, 2018
DUE	Upon receipt
AMOUNT DUE	<b>\$0.00</b>

### CONTACT US

1497 E. Baseline Rd., Suite 110  
Gilbert, AZ 85233

(480) 302-9928  
service@lawsonfamilyplumbing.com

## INVOICE

### Services

amount

#### Complete Repipe

**\$19,200.00**

Upon inspection found all the plumbing in the attic and some of the plumbing inside of the walls have been ripped out and stolen. Patching and repairing is not possible due to some of the plumbing running through the slab and some that used to run through the attic have been heavily damaged and the risk of slab leaks and flooding again is too great and too much of a liability issue. Recommend a complete repipe of all 4 units.

ProPex repipe including running 4 new water lines from the 4 meters to house with full repipe of all four units, 4 new shower valves, 4 new washer boxes, all new shut off valves. Removal of bath tubs for access (if necessary, though unlikely) is not included.

Run 4 new main water supply lines in Pex, jackhammer walkway, run copper piping on exterior of structure to the attic and install main service shutoffs on copper pipes.

Repipe of all four units (44 drops) through attic using ProPex piping and fittings.

Install four new shower valves

Install all new angle stop shut off valves

Will need a \$2400 contingency due to difficulties we are unable to foresee at the moment since this is a block structure.

**Miscellaneous Warranty Information - WAR1040 Whole House Repipe = 25 Years on Parts and 10 Years on Labor**

#### \*Miscellaneous Service Notes

Day 1:

Machine excavated front yard and installed 4 new 3/4" soft copper water main lines from the meter boxes to the front of the structure with 4 new meter nipples. Backfilled and compacted dirt. All pex attic drops were completed for the front two units, most stub outs were also completed. Both front unit washer boxes were installed. Will return on day two to continue with the rear two units and the water main piping into the attic space.



**LAWSON FAMILY PLUMBING, INC.**

1497 E. Baseline Road, Suite 1-10  
Gilbert, Arizona 85233  
Tel: (602) 413-5790 • Fax: (623) 258-4214  
lawsonfamilyplumbing@hotmail.com

**Contractor's Bid:**

Property Address: **2331 E Pueblo Ave**  
**Phoenix AZ 85040**

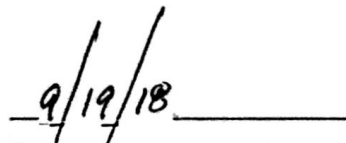
1. Complete Re-pipe \$21,600.00  
To include: Pex re-pipe of all four units including 4 new shower valves, 4 new washer boxes, all new shut off valves.  
Run 4 new main water supply lines in type L soft copper, jackhammer walkway, run copper piping on exterior of structure to the attic and install main service shutoffs on copper pipes.  
Repipe of all four units (44 drops) through attic using Pex piping and fittings.  
Run new 1/2" copper tubing to supply water to swamp coolers to be installed by customer. Pipe in a keyed hose bib at the front of the house.
2. 4 Ruud 40 gallon natural gas water heaters. \$2,000.00  
Cost to supply and install 4 Ruud 40 gallon natural gas water heaters. Water heaters will be paid directly from Ms. Anderson's personal funds.

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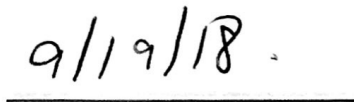
**Total Cost of Bid:** **\$23,600.00**

**Bid accepted by:**

  
\_\_\_\_\_  
Jason Pfeiffer  
Service Manager Lawson Family Plumbing

  
\_\_\_\_\_  
Date

  
\_\_\_\_\_  
Customer Signature

  
\_\_\_\_\_  
Date

# THANK YOU FOR YOUR PURCHASE AND WELCOME TO FRIGIDAIRE! MERCI DE VOTRE ACHAT ET BIENVENUE À FRIGIDAIRE!

Now that you're here, you should register your new purchase. Registering is easy, and it's the best way to protect and get the most out of your appliance.

Maintenant que vous êtes ici, vous devriez enregistrer votre nouvel achat. Il est facile de vous inscrire, et c'est la meilleure façon de protéger et de profiter pleinement de votre appareil.

### Product Registration Privileges

As a registered owner, you'll receive special access to tips for getting the most out of your product, plus inspiring ideas to help make your home extraordinary, based on the address you provide.

### Product Safety Notification

Under the consumer product safety laws, registering your product gives Frigidaire permission to contact you in the event of a safety notification or product recall is required.

### Confirmation of Ownership

Registration acts as proof of purchase if your appliance needs manufacturer services or if there's an insurance loss due to flood, fire, or theft.

### Privilèges d'enregistrement du produit

En tant que propriétaire enregistré, vous recevrez un accès spécial à des conseils pour vous assurer que vous profitez pleinement de votre appareil, ainsi que des idées inspirantes pour vous aider à créer un décor qui se démarque sur la base de l'adresse que vous fournissez.

### Produit notification Sécurité

En vertu de la Loi sur la sécurité des produits de consommation, l'enregistrement de votre produit donne la permission à Frigidaire de vous contacter dans le cas où une notification de sécurité ou un rappel de produit soit requis.

### Confirmation de propriété

L'enregistrement de votre appareil vous servira de preuve d'achat si votre appareil devait exiger les services du fabricant ou dans le cas d'un sinistre dû à une inondation, un incendie ou un vol.

Fold and return the card or register via Photoregister using the instructions below  
Détacher et retourner la carte ou vous inscrire via Photoregister en utilisant les instructions ci-dessous

PHOTOREGISTER  
THE FASTEST WAY TO REGISTER IS WITH YOUR SMARTPHONE, JUST FOLLOW THE TWO STEPS BELOW.  
LE PLUS RAPIDE WAY POUR VOUS INSCRIRE EST AVEC VOTRE SMARTPHONE, IL SUFFIT DE SUIVRE LES DEUX ÉTAPES DESSOUS.

## PHOTOREGISTER<sup>SM</sup>

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1

1

Take a photo of the camera icon to the right including the points (Ⓞ)  
Prenez une photo de l'icône de l'appareil photo ci-dessus, y compris les points de contrôle

2

2

Send it in via text, Facebook Messenger or go Online  
Envoyez-le via le texte, Facebook Messenger ou aller en ligne

Text photo to 91097 (US Only)  
Photo à 91097

Text photo to 91097 (US Only)  
Photo à 91097

Text photo to 91097 (US Only)  
Photo texte à 91097 (US Only)

Facebook Messenger @Photoregister  
Facebook Messenger @Photoregister

Online at www.frigidaire.photo  
Ligne www.frigidaire.photo

Model No:

FFTR1814TB3

Serial No:

BA83535485



OR REGISTER BY MAIL OR ONLINE AT FRIGIDAIRE.COM OR FRIGIDAIRE.CA  
OU VOUS INSCRIRE PAR LA POSTE OU LIGNE À FRIGIDAIRE.COM OU FRIGIDAIRE.CA

OR REGISTER BY MAIL OR ONLINE AT FRIGIDAIRE.COM OR FRIGIDAIRE.CA  
OU VOUS INSCRIRE PAR LA POSTE OU LIGNE À FRIGIDAIRE.COM OU FRIGIDAIRE.CA

First Name

Address

City / Ville

Country

Date of Purchase / Date d'achat  
Month / Mois / Day / Jour / Year / Année

For U.S. residents: I want to receive future email communications regarding special offers, discounts or future product information from Frigidaire. You may unsubscribe at any time.  
For Canadian residents: I want to receive future email communications regarding special offers, discounts or future product information from Frigidaire. You may unsubscribe at any time.  
Pour les résidents canadiens: Je désire recevoir ultérieurement d'autres communications courriel et au sujet d'offres spéciales, rabais ou informations concernant de futurs produits émis par Frigidaire. Vous pouvez résilier votre abonnement en tout temps.

First Name / Prénom

Address / Adresse

City / Ville

Country / Pays

Date of Purchase / Date d'achat  
Month / Mois / Day / Jour / Year / Année

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Last Name / Nom de famille

Address / Adresse

City / Ville

Country / Pays

Date of Purchase / Date d'achat  
Month / Mois / Day / Jour / Year / Année

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State / Province

Phone / Téléphone  
( ) -

E-mail Address / Courriel

Maintaining your privacy is our long-standing policy. We will NOT rent, sell your personal data to other companies. See our Privacy Policy at Frigidaire.com (USA) or Frigidaire.ca (CAN).

La protection de votre confidentialité est notre politique de longue durée. Nous NE louerons, NE vendrons ni NE fournirons vos renseignements personnels à aucune autre entreprise. Consultez notre Politique de Confidentialité à Frigidaire.com (É-U) ou Frigidaire.ca (CAN).



7134 Lee Highway  
Chattanooga, TN 37421



JULIE ANDERSON  
2331 EAST PUEBLO AVE  
PHOENIX, AZ 85040-1440

July 18, 2019



Dear Julie Anderson,

Thank you for choosing protection for your exterior sewer/septic line from Service Line Warranties of America. Your Declaration Page is on the back of this letter and the Terms and Conditions are enclosed, which together form your Service Agreement. Keep this information handy to help you use your coverage in the event of a covered exterior sewer/septic line emergency.

To make a service call, simply call the Repair Hotline and provide your Service Agreement Number. A local, licensed technician will be directed to your property. Once a covered repair has been completed, you will pay nothing up to your benefit amount.

Hopefully you won't be faced with an exterior sewer/septic line emergency, but if you are, prompt, reliable assistance is just one call away.

We're glad you're with us.

Sincerely,

*Service Line Warranties of America*

P.S. Manage your account online. View your service agreements, update your contact or payment information, and go paperless at [www.SLWOFA.com](http://www.SLWOFA.com).

Utility Service Partners Private Label, Inc., known as Service Line Warranties of America ("SLWA"), with corporate offices located at 4000 Town Center Boulevard, Suite 400, Canonsburg, PA 15317, is an *independent company separate from your local utility or community* and offers this optional service plan as an authorized representative of the service contract provider, North American Warranty, Inc., 175 West Jackson Blvd., Chicago, IL 60604. Your choice of whether to participate in this service plan will not affect any service you have with your local utility or community.

## DECLARATION PAGE

### IMPORTANT INFORMATION - PLEASE RETAIN FOR YOUR RECORDS

**Service Agreement Holder:**

Julie Anderson

**Property Address:**

2331 East Pueblo Ave  
Phoenix, AZ 85040

**Email Address:**

Not Provided

**Coverage:**

Exterior Sewer/Septic Line

**Service Agreement Number:**

123815659

**Service Agreement Term: 12 months**

Start Date: 07/11/2019

End Date: 07/10/2020

Your coverage will automatically renew at the end of every Term.  
Service Calls may be made from 08/10/2019

**Repair Hotline**

# 1-844-257-8795

Call this number for repair assistance.  
Representatives are available 24 hours a day  
– 365 days a year – including weekends and  
holidays.

**Customer Service Number:**

1-844-257-8795

Available: 8 am - 8 pm Monday-Friday (EST)  
10 am - 4 pm Saturday (EST)

**Certain items and events are not covered by this Service Agreement.  
Please see the “What’s Not Covered” section of the Terms and Conditions.**

## PAYMENT DETAILS

Price: \$81.00 plus any applicable taxes

Payment Type: Your Direct Debit details are described below :

\$81.00 Annual



## Exterior Sewer/Septic Line Terms and Conditions

### YOUR ENCLOSED DECLARATION PAGE IS AN INTEGRAL PART OF YOUR SERVICE AGREEMENT AND ALONG WITH THESE TERMS AND CONDITIONS CONSTITUTE YOUR ENTIRE AGREEMENT

Utility Service Partners Private Label, Inc., known as Service Line Warranties of America ("SLWA"), a subsidiary of HomeServe USA Corp. ("HomeServe"), is the entity that will administer the service under this Service Agreement. You may contact SLWA by mail at 1232 Premier Drive, Chattanooga, TN 37421 or by calling toll-free 1-844-257-8795. North American Warranty, Inc. ("NAW", "Provider", "We", "Us" or "Our") is the entity obligated to provide service under this Service Agreement. You may contact NAW by mail at 175 West Jackson Blvd., Chicago, IL 60604, or by calling toll-free 1-866-918-4680.

**What's Covered:** We will arrange and pay for the repair or replacement due to normal wear and tear of a leaking or permanently blocked Exterior Sewer/Septic Line for which You have sole responsibility, that supports Your Residence. You must call SLWA to arrange for service in order for repairs to be covered. See "How to Call for Repairs" below.

Your Exterior Sewer Line is the line that takes waste water from the exit point within Your Residence to Your utility's responsibility. Your Exterior Septic Line is the line that takes waste water from the exit point within Your Residence to the point of connection to Your septic tank on Your Property. If Your Exterior Sewer/Septic Line is embedded in concrete, reasonable efforts will be made to avoid cutting through the concrete. This may mean relocating Your Sewer or Septic Line as a means of repairing or replacing Your Exterior Sewer/Septic Line. Any part of Your Exterior Sewer/Septic Line beyond these linear limits will not be covered.

**Restoration:** Restoration to any area disturbed by the repair that is on Your Property and outside Your Residence is limited to: filling, raking and reseeding of grass, and reinstallation of existing soft landscaping and shrubbery. We cannot guarantee the survival of any living materials disturbed by the repair and will not be responsible for the replacement of any decorative paving, pathways or landscaping features. If concrete cutting is necessary to repair Your Exterior Sewer/Septic Line, the resulting trench will be filled with gravel and covered with asphalt, cement, or concrete, as appropriate. Debris will be removed from the restoration area.

**Benefit Limit:** The maximum benefit limit is up to \$8,500 for each Service Call. Any repair or replacement charges beyond Your Service Call benefit limit are Your responsibility.

**What's Not Covered:** We will not be responsible for any of the following:

1. **Damages, losses and expenses, whether from negligence or otherwise, caused by: (a) You or any person or entity other than Us or SLWA or (b) unusual circumstances, including a natural disaster, or an act of God;**
2. **Consequential, incidental, or punitive damages arising from conducting repair work or as a result of the covered repair, for example damages necessary to reasonably access the repair area. Your rights and remedies may vary depending on the state where Your Property is located;**
3. **Any correction, upgrade, or move of Your existing Exterior Sewer/Septic Line, not directly related to the necessary covered repair, in order to meet any code, law, regulation, or ordinance;**
4. **Repairs to any section of Your Exterior Sewer/Septic Line that You share with any third party or is covered by a homeowners', condominium or like association;**
5. **Repairing or replacing septic tanks, leach fields, grinder pumps, lift stations, or any non-conforming drain line, such as a basement or storm drain, connected to Your Exterior Sewer/Septic Line.**
6. **Any materials that have been deemed by law to be defective;**
7. **Any shared Exterior Sewer/Septic Line that provides service to multiple properties or secondary buildings, whether known or unknown;**
8. **Repairs to any line that branches off Your main Sewer/Septic Line;**
9. **Repair or replacement of any part of Your Exterior Sewer/Septic Line that is not expressly stated to be covered in "What's Covered" above.**

**Eligibility:** A single structure owned by You, used and zoned for residential occupancy ("Residence") that is permanently secured to the ground, and the land it is located on is also owned by You ("Property"). Any recreational vehicle or other type of home on wheels that is intended to be moved and/or property used for commercial purposes is not eligible. If You are aware of any pre-existing conditions, defects or deficiencies with Your Exterior Sewer/Septic Line, or have had any roots removed from Your Exterior Sewer/Septic Line prior to the Start Date of Your first Term, then Your Property is not eligible for this coverage.

If You reside in a multi-family structure and do not own the entire structure, it will be Your responsibility to provide SLWA